

Table of Contents

MFA Supported Authentication Methods and Configuration2

 MFA Applications Compatibility2

 How to Setup the Microsoft Authenticator App.....3

 How to Setup the Phone Call Verification Method.....5

 How to Setup the SMS/Text Verification Method6

 Selecting a Default Authentication Method8

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MFA Supported Authentication Methods and Configuration



Multi-Factor Authentication (MFA) for Curry College works with many telephones or internet connected devices, such as smart phones, simple mobile phones, tablets, and landlines. MFA was designed to work seamlessly with your smart devices and Curry ITS recommends using a smartphone or tablet for the best experience. It's as easy as the push of a button.

Below are a list of supported device types and the options for authentication. Microsoft Authenticator is a mobile app that is currently supported on iOS and Android (including Android in China).

| Device Type | Supported Authentication Methods |
|-------------|---|
| Smartphones | <ul style="list-style-type: none">• Microsoft Authenticator Push Notification• Microsoft Authenticator One-Time Passcode• Text Message (SMS)• Phone Call |
| Tablets | <ul style="list-style-type: none">• Microsoft Authenticator Push Notification• Microsoft Authenticator One-Time Passcode |
| Landlines | <ul style="list-style-type: none">• Phone Call |
| PC or other | <ul style="list-style-type: none">• E-mail One-Time Passcode |

MFA Applications Compatibility

There are multiple “MFA” capable authenticator apps and different “E-mail” applications available to smartphones. While they may be supported functionally, ITS will only troubleshoot and recommend the Microsoft Applications listed below.

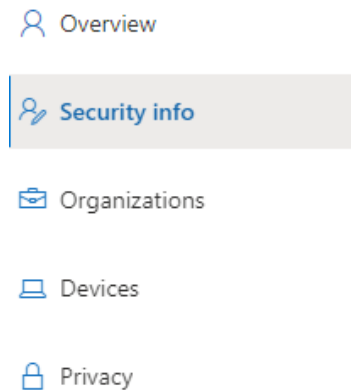
| | |
|---|---|
| E-mail App (Microsoft Outlook) |  |
| Authenticator App (Microsoft Authenticator) |  |

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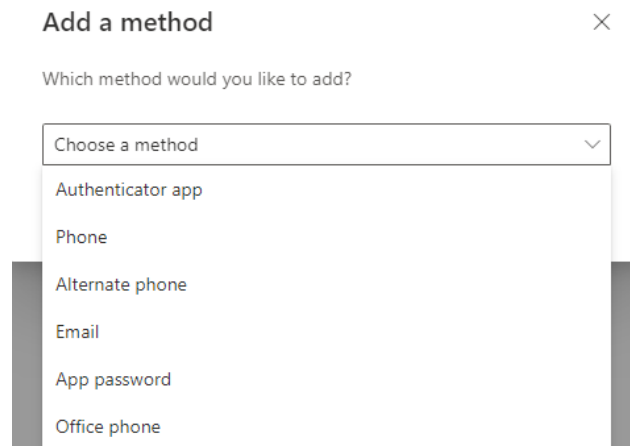
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How to Setup the Microsoft Authenticator App

1. Open a browser and navigate to: **aka.ms/mysecurityinfo**
2. If you are not already signed in, enter your Curry email credentials.
3. Select *Security Info* from the left panel



4. Select “+ Add Method”
5. Click on the *Choose Method* dropdown and select *Phone*.

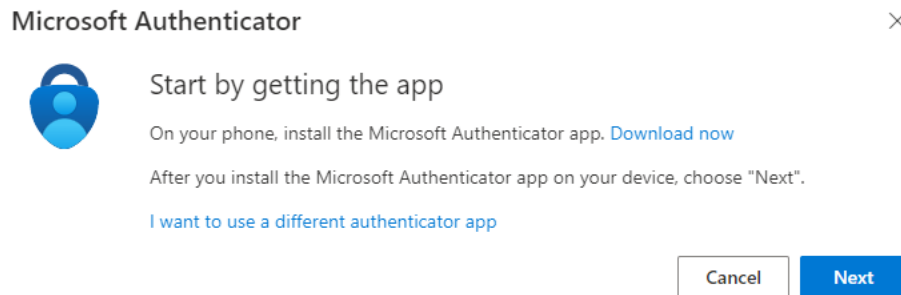


6. Select *Authenticator app*.
7. Select *Add*.

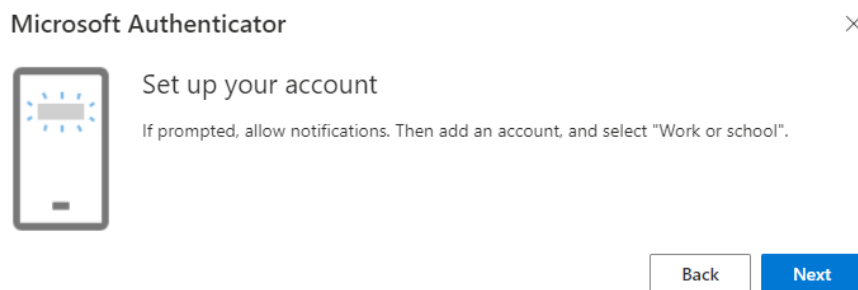
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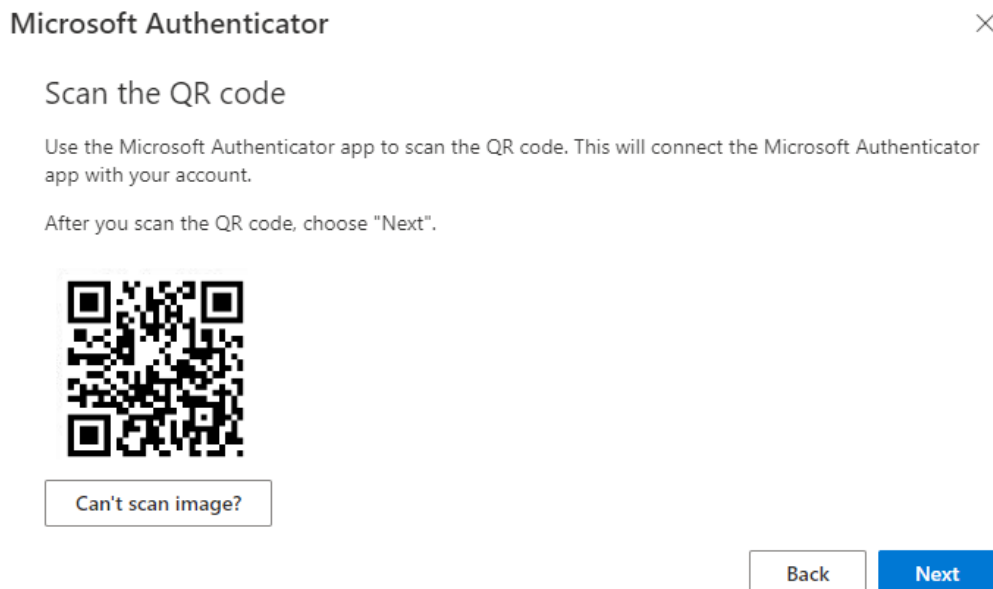
8. A prompt explaining how to install the app will appear. Install the Authenticator app on your device and select *Next*.



9. Another dialog will appear explaining that if you are prompted on your device, to allow notifications. Open the Authenticator App, add an account and select *Work or School*, and if prompted select *Scan QR code*.
10. Select *Next* on the web dialog.



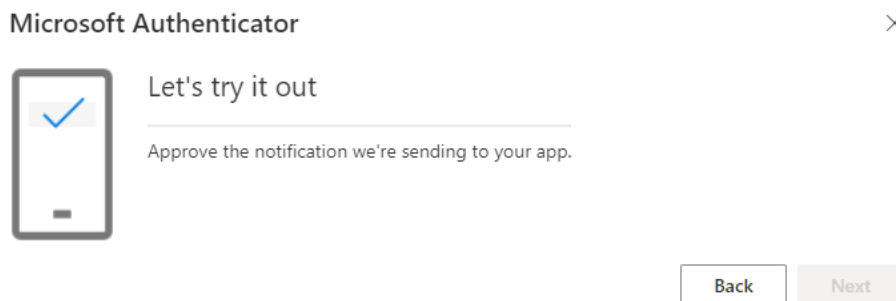
11. A dialogue should pop up with a QR code, scan it with the app.



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12. Once scanned a dialogue will appear, stating that authentication will be tested. You should receive a notification on your phone. Approve the authentication in your Authenticator App.



13. Once the authentication has been confirmed, select *Next*.

You are done with this method.

How to Setup the Phone Call Verification Method

1. Open a browser and navigate to: **aka.ms/mysecurityinfo**
2. If you are not already signed in, enter your Curry email credentials
3. Select *Security Info* from the left panel
4. Select “+ Add Method”
5. Select “Phone” or “Alternate Phone” whichever is available
6. Select your country or region and enter your phone number in the text field. Select *call me*.

Please verify your authentication phone number below.

Authentication phone

United States (+1) ▼

8885551234

text me


call me

back

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7. You will see the following while the Microsoft is calling your phone.

We're calling your phone. Please answer it to continue. 

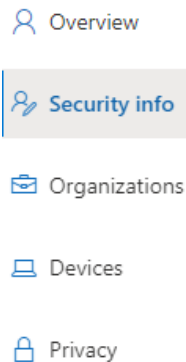
back

8. You should receive a call in a few seconds. Answer the call and **select pound (#)** on your phone to confirm the registration.
9. Select *Finish*.

You are done with this method.

How to Setup the SMS/Text Verification Method

1. Open a browser and navigate to: aka.ms/mysecurityinfo
2. If you are not already signed in, enter your Curry email credentials.



3. Select *Security Info* from the left panel.
4. Select *+Add Method*

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Add a method



Which method would you like to add?

Choose a method

Authenticator app

Phone

Alternate phone

Email

App password

Office phone

5. Click on the *Choose Method* dropdown and select *Phone*
6. Select your country or region and enter your phone number in the text field. Select the *Text me a code* radio button and select *Next*

Phone



You can prove who you are by answering a call on your phone or texting a code to your phone.

What phone number would you like to use?

United States (+1)

8885551234

☒ Text me a code

☐ Call me

Message and data rates may apply. Choosing Next means that you agree to the [Terms of service](#) and [Privacy and cookies statement](#).

Cancel

Next

7. You should receive a SMS (text) message to your phone. Enter the verification code in the text box and select *Next*.

Phone



We just sent a 6 digit code to +1 8609337665. Enter the code below.

111222

[Resend code](#)

Back

Next

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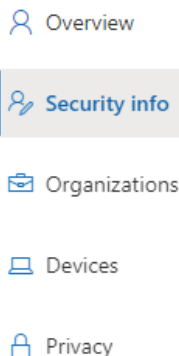
8. You should be presented with a dialog which says: *SMS verified. Your phone was registered successfully.*
9. Select *Done*.

You are done with this method.

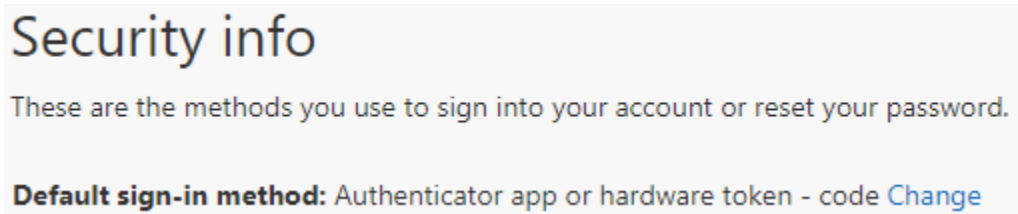
Selecting a Default Authentication Method

If you have multiple authentication methods setup, setting a default sign-in method will cause any authentication messages to go to your chosen authentication method.

1. Open a browser and navigate to: **aka.ms/mysecurityinfo**
2. If you are not already signed in, enter your Curry email credentials.
3. Select *Security Info* from the left panel.



4. You can see your currently selected *Default sign-in method*, under the Security info heading.

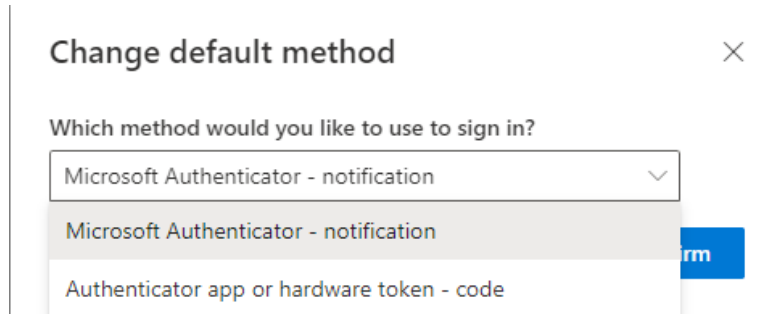


5. Select *Change*.

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6. Choose your new Default sign-in method from the dropdown.



The screenshot shows a dialog box titled "Change default method" with a close button (X) in the top right corner. Below the title is the question "Which method would you like to use to sign in?". There is a dropdown menu with "Microsoft Authenticator - notification" selected. Below the dropdown, the same option is highlighted in a light gray box. At the bottom of the list is "Authenticator app or hardware token - code". A blue "Confirm" button is partially visible on the right side of the dialog.

7. Select *Confirm*.

You are done.