

FLEXIBLE SPENDING ACCOUNTS

Online Open Enrollment Instructions

Online Open Enrollment is available from 11/09/2020-11/20/2020

Your plan year is: 01/01/2021-12/31/2021

Maximum Dependent Care Account (DCA) Election: \$5,000/family/tax year

How to enroll online:

- 1. Access your HRCTS FSA Online Portal by going to www.hrcts.com. If you have not previously registered, select **create your new username and password** and follow the prompts.
- 2. Log on by entering your username and password.
- 3. Click the **ENROLL NOW** link and follow the prompts to enroll. Detailed instructions are below.
- 4. Once completed, print the confirmation for your records.

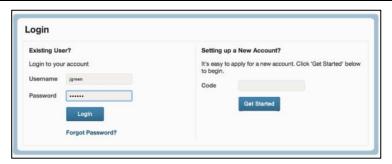
Sign up online today and let the savings begin!



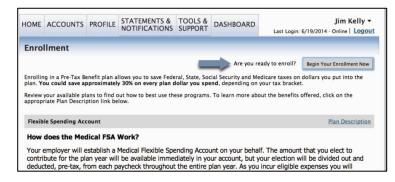


PARTICIPANT PORTAL: ONLINE DCA ENROLLMENT INSTRUCTIONS

Using the online enrollment process, you may complete an intuitive, streamlined **6-step** process to get the education along with your enrollment... with no paper.







First, you will go to the appropriate URL and complete the login process

Enter your username and password

Note: If you do not have a username, you can retrieve your assigned username and create your own password by following the account setup process shown here: hrcts.com/setup

You are now in the system and prompted to complete your enrollment! Click **Enroll Now!**

Note: It will place you into the profile tab. To locate the Enroll Now button, you need to be on the Home tab.

Once you read the summary of your available accounts, you can continue your enrollment process by clicking **Begin Your Enrollment Now**.





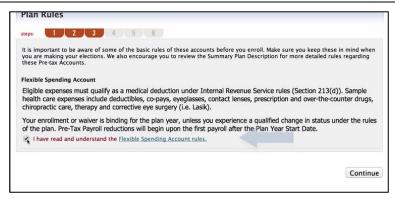
1. The steps are numbered at the top so you can easily keep track of where you are in the process.

Profile information may or may not be completed, so you will need to fill in any required fields that are not yet completed, then continue on with the process.

If you are enrolling in the Dependent Care Account (DCA): Please be sure on Step 1, that you have answered the question, "Do you have dependents?" to yes. If you do not select yes, you will not be able to enroll in the DCA.



2. If you have selected yes to dependents, next you will be prompted to add their information. This could include your spouse, or dependent children that are eligible for the FSA or DCA Account. If you selected 'No" to dependents this will be skipped.



3. It is a requirement for all eligible employees to verify that you understand the plan rules for both the FSA and DCA, whether you are enrolling or waiving participation, this requirement is met here electronically.

If you would like a more information on the plan, you can view the details here before checking them off and moving on...





4. The election page allows for you to designate your payroll withholdings in the appropriate plan, up to the noted maximum.

When you make your election, you can select "calculate" to view your estimated payroll deductions, as well as see an estimate of your tax savings. You can realize the true benefit of participating in the plan – real tax savings, real dollars.

5. Depending on your plan multiple reimbursement methods may be available.

Be sure Debit Card is selected, but also select an alternative reimbursement method as well.

You will also need to indicate here if any dependents have or need to be issued debit cards.

Note: If selecting direct deposit as a secondary method, please ensure you have completed the banking information under your profile tab after you have completed the **enrollment** process.

If you have selected 'Yes' to dependents using debit cards, you must then select which dependents are to receive cards.

Note: Cards may only be issued to dependents 18 & older.











6. Next you will be provided with an overview of your enrollment. At this time, you are still able to make adjustments before submitting.

Please be sure to review for accuracy.

When ready click Submit!

The enrollment confirmation will display with the option to Print.

You will continue to have access to make adjustments to your elections through the participant portal until your open enrollment period ends.

Contact Customer Service: Monday - Friday 8: 30am-7:30pm EST

(603) 647-1147 Option 1 (866) 978-7868 (customerservice@hrcts.com) Live Chat