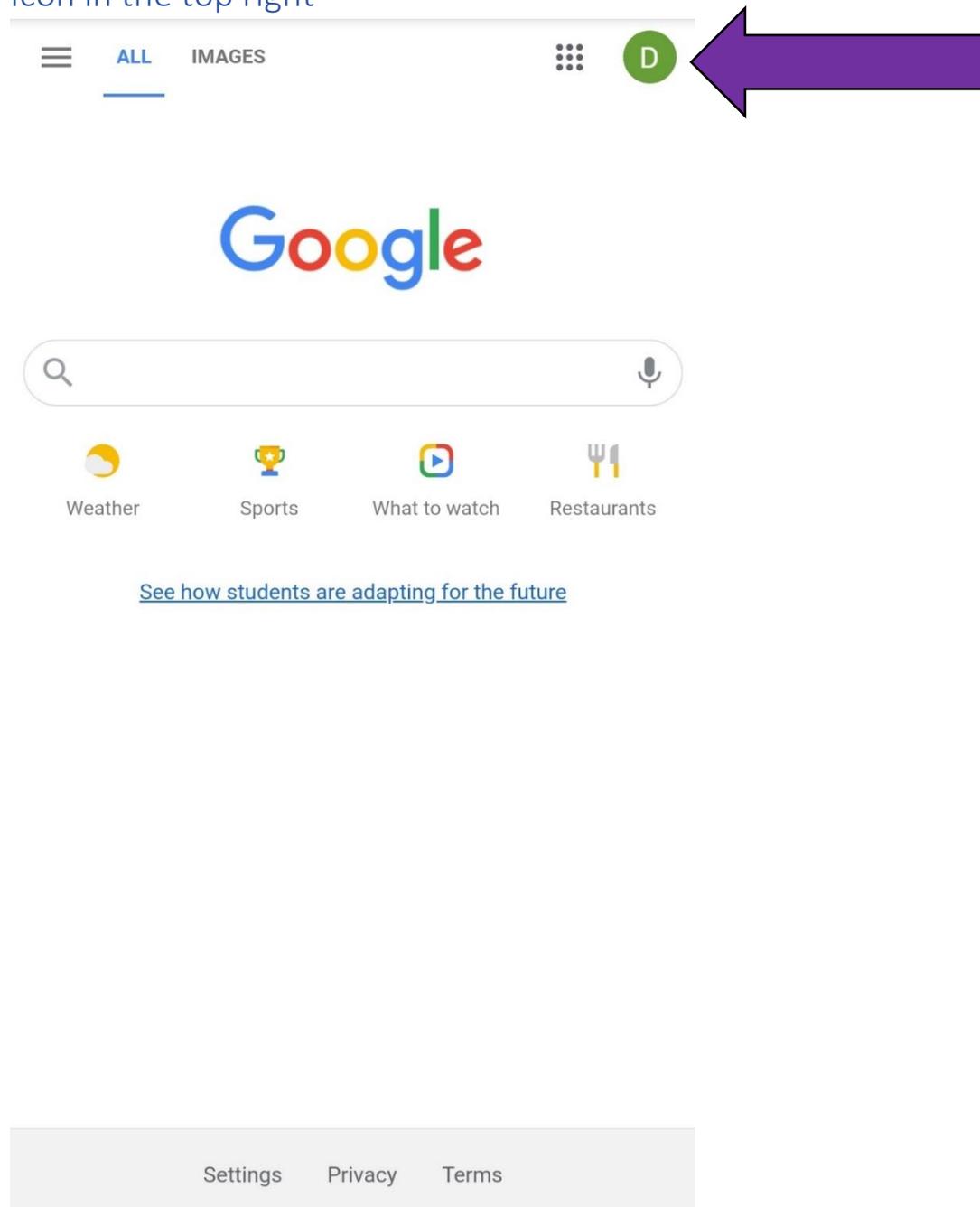


Troubleshooting Steps for CoVerified Mobile Application

STEP 1: Signing Out of Gmail

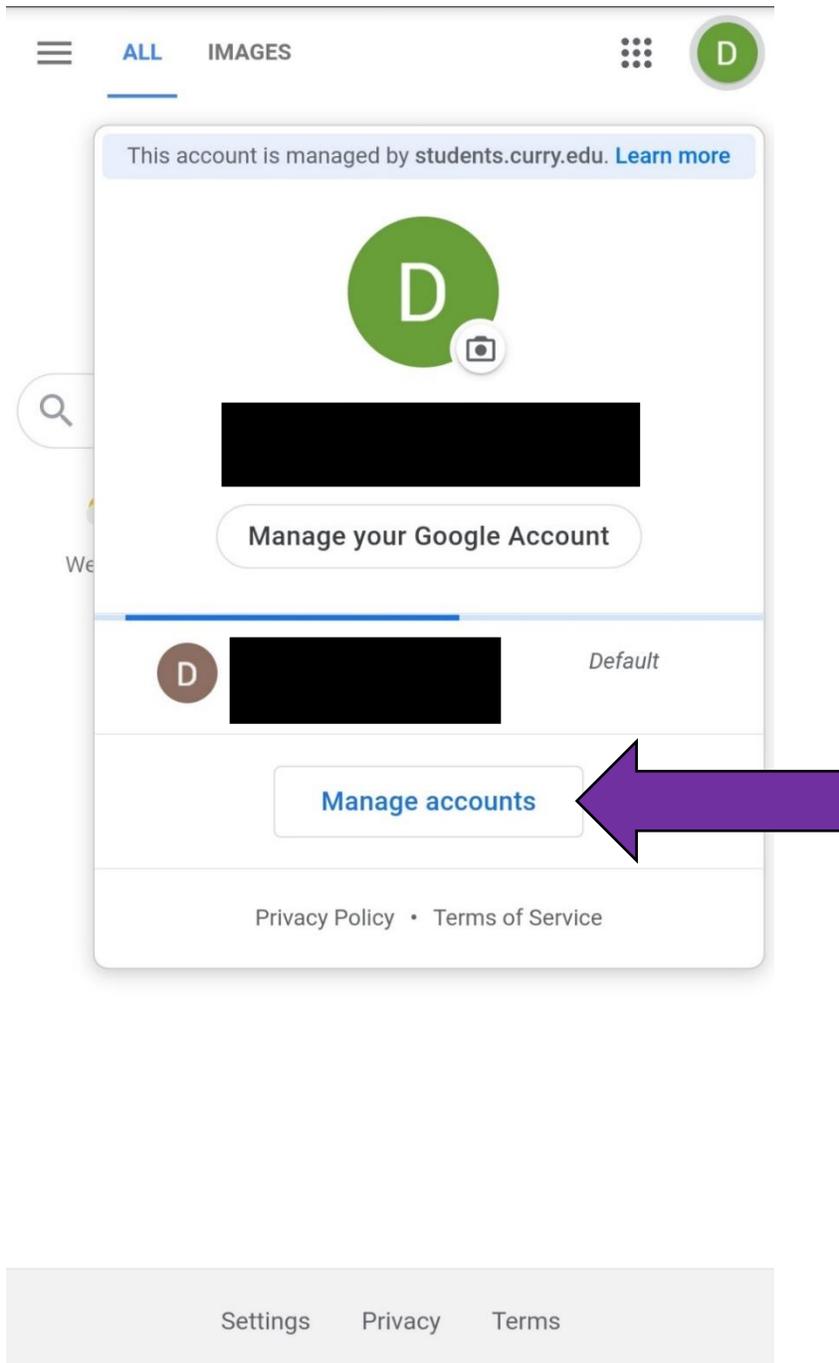
User will be able to sign back into Gmail after signed into CoVerified App

Open an internet browser and to go google.com. Click on your Profile Icon in the top right



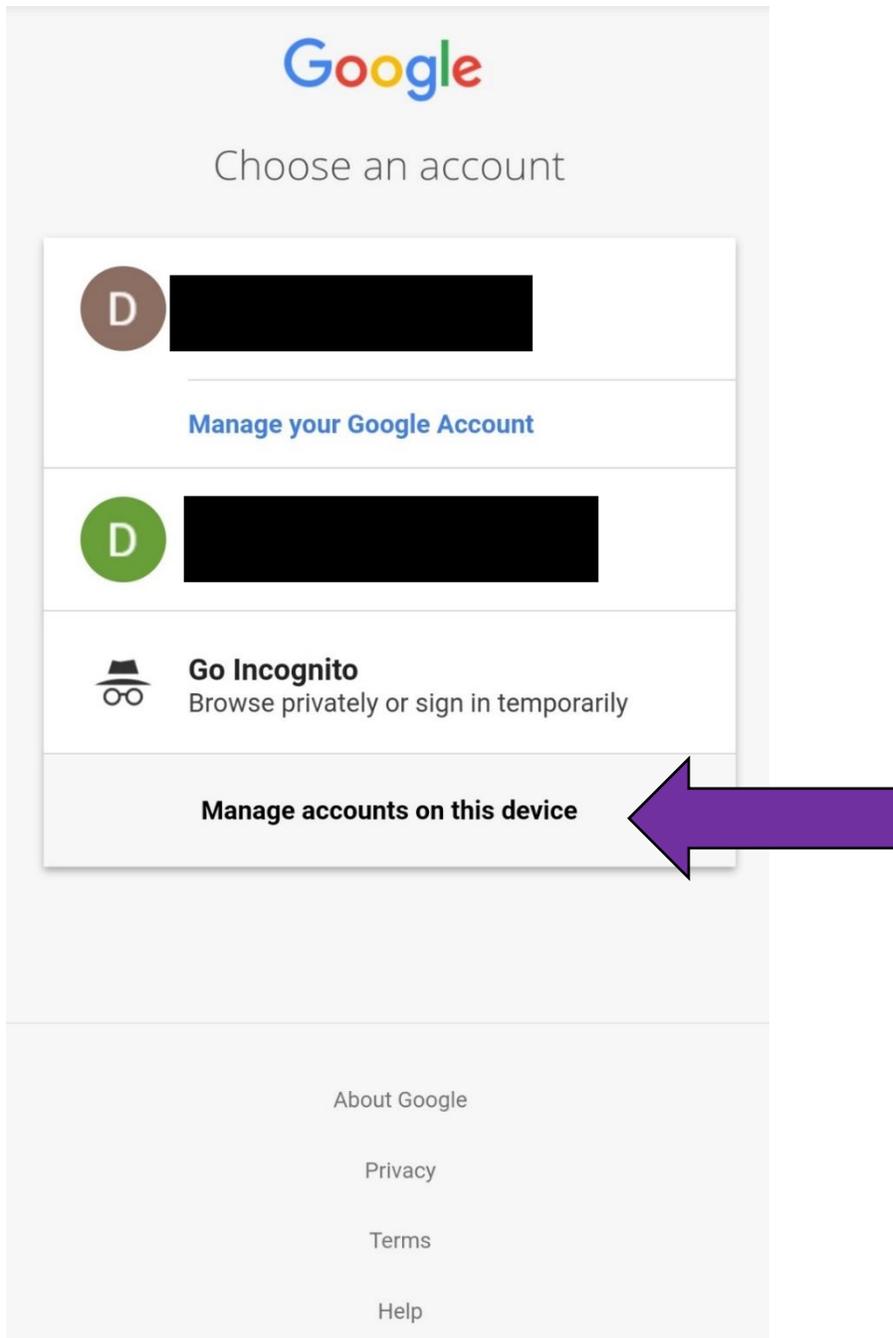
Troubleshooting Steps for CoVerified Mobile Application

Click on [Manage accounts](#)



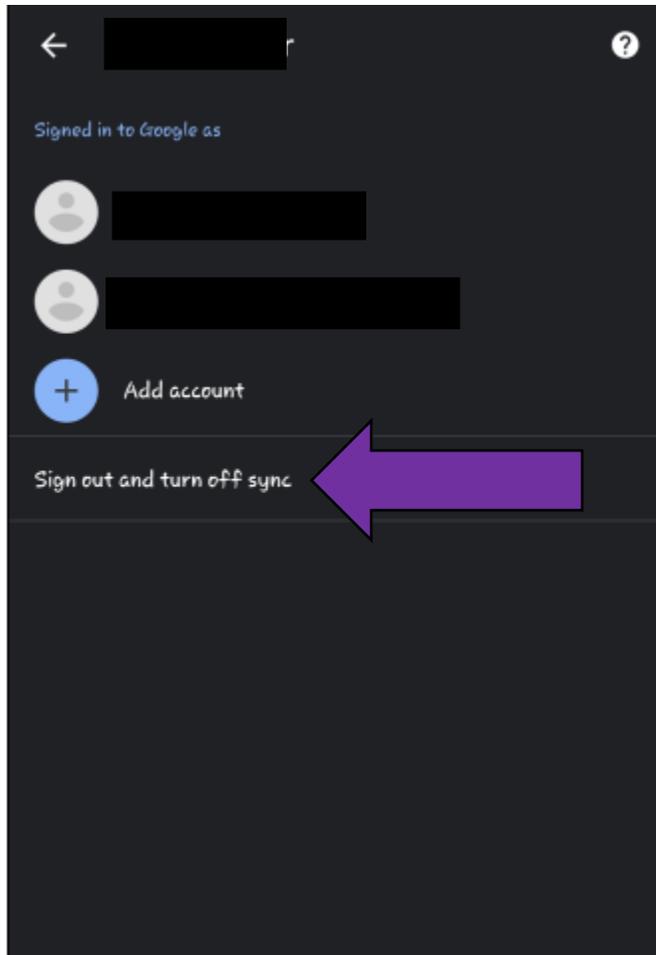
Troubleshooting Steps for CoVerified Mobile Application

Click on [Manage accounts on this device](#)



Troubleshooting Steps for CoVerified Mobile Application

Click [Sign out and turn off sync](#)



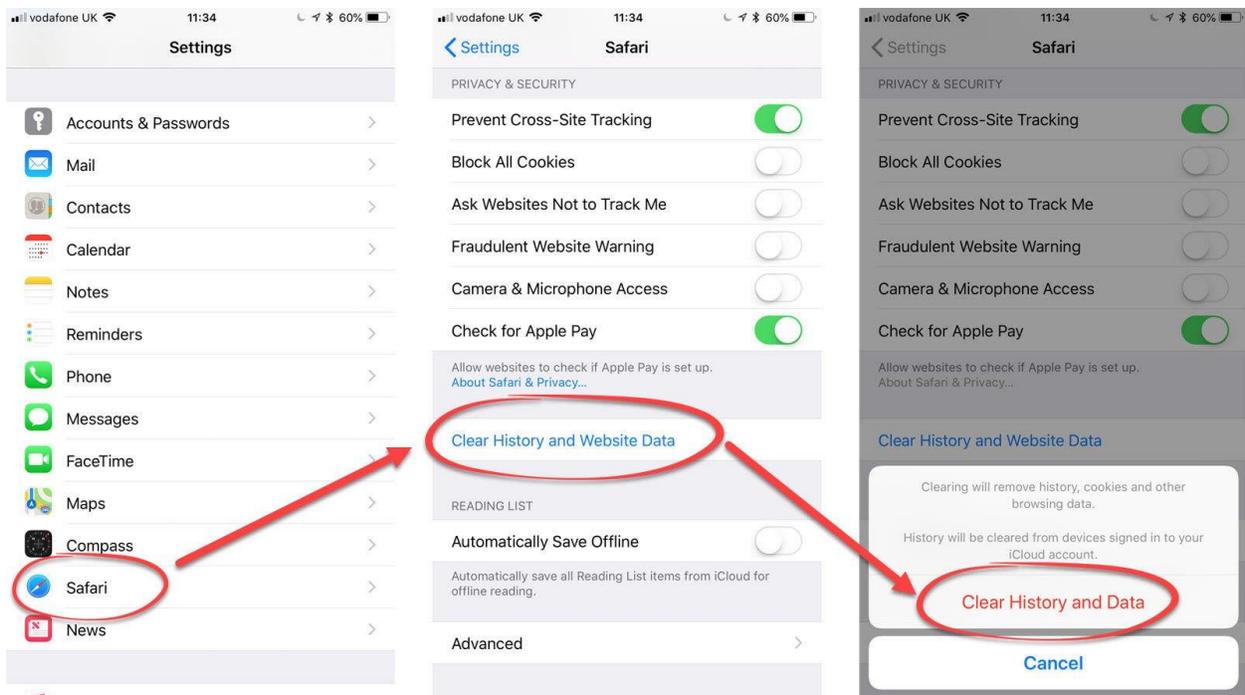
Troubleshooting Steps for CoVerified Mobile Application

STEP 2: Clearing Browser Data

iPhone

Here's how to clear information from your device:

To clear your history and cookies, go to Settings > Safari, and tap Clear History and Website Data. Clearing your history, cookies, and browsing data from Safari won't change your AutoFill information.



Android

This will not erase your saved passwords, auto fill, or any account information.

On your Android phone or tablet, open the Chrome app .

Tap More  > Settings.

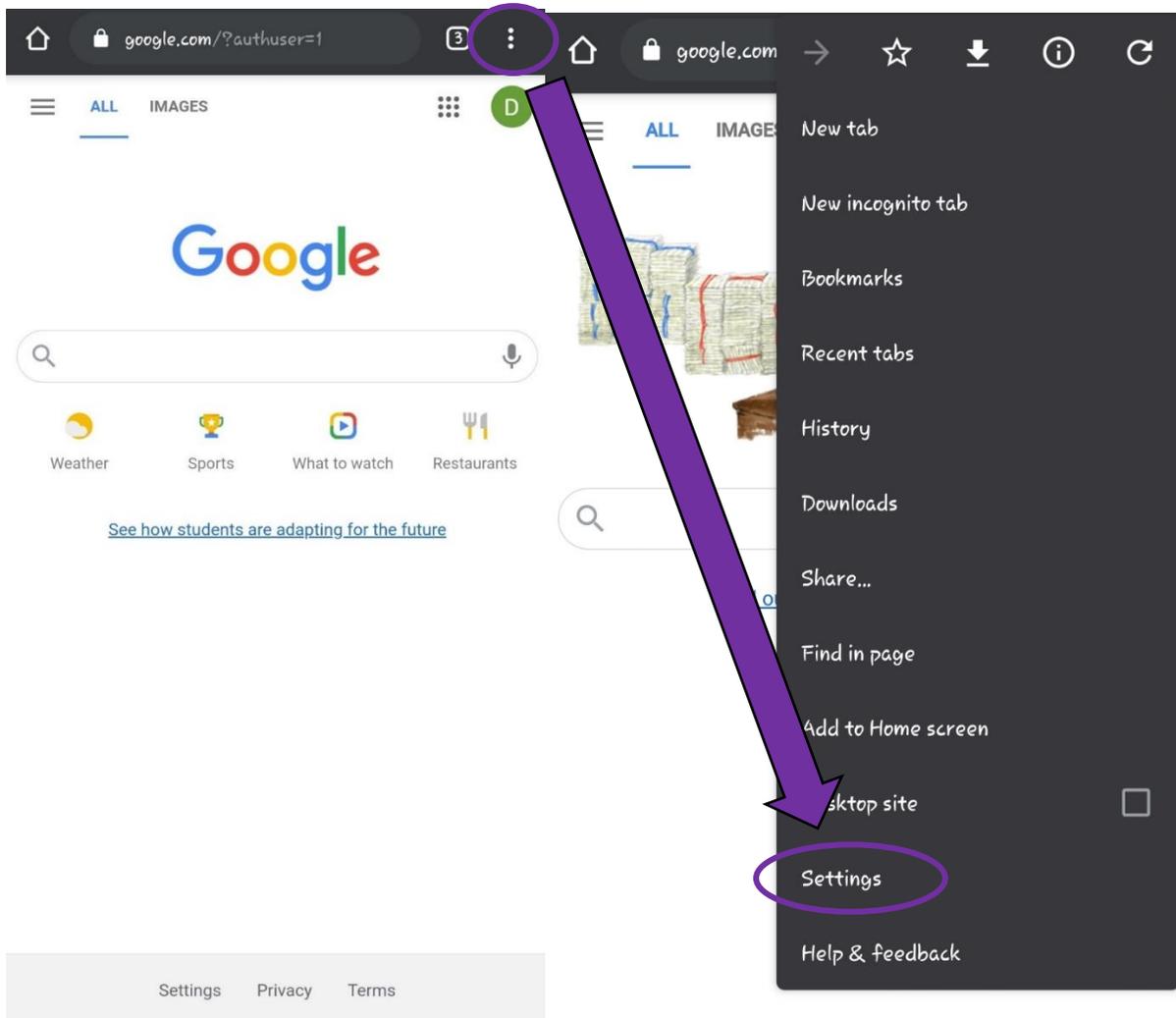
Tap Privacy > Clear browsing data.

Choose a time range, like Last hour or All time.

Select the types of information you want to remove.

Tap Clear data

Troubleshooting Steps for CoVerified Mobile Application



Troubleshooting Steps for CoVerified Mobile Application

