2019-2021 ENROLLMENT GOALS:

ACTIVELY MANAGED PORTFOLIO

DIRECTION I – OFFER DISTINCTIVE, RELEVANT, RIGOROUS ACADEMIC PROGRAM OF QUALITY

- Initiative A: Develop a balanced academic portfolio
 - I. Continue program development work with a focus on achieving a fiscally balanced and actively managed portfolio of programs that respond to market opportunity as evidenced by student and family demand.
 - 2. Leverage program reviews, curriculum assessments, and contribution analyses to inform sustainability of existing academic programs and strategic importance of new programs through a targeted allocation of resources.

From: Strategic Plan 2018-2022, Vision in Action: A Focus on Student and Institutional Success

GOALS ACTIVELY MANAGED PORTFOLIO

- Enroll 80 new students beyond Fall 2018 baseline.
- In 3 Years (2019-2021)
- In These Targeted Majors: Accounting, Biology, Biochemistry, Communication, Criminal Justice,
 Forensic Science (New), Software Design, Management, Math Education (New), Psychology, Public Health
- Considering
 - Demand e.g. Employment Outlook; SAT Test Taker Major Preference
 - Contribution Current or Potential
 - Current or reasonably achievable capacity faculty, labs, curriculum
 - Opportunities for leveraging existing resources faculty, labs, curriculum
 - The data: program reviews, contribution analyses, curriculum assessments, student/family and employer demand, full market analyses
 - "Where Mission Meets Market"

			Undergraduate		Employment		
Major	Major Code	2017 Margin	FTE	Rank by Margin	Outlook		
Accounting	ACNT	0.4%	23	, II	High		
Biochemistry	BCHM	-22.5%	25	22	Moderate		
Biology	BIOL	-17.2%	82	20	Moderate		
	0	0.0%	-	0			
Criminal Justice	CJ	7.6%	242	7	Moderate		
Communication	COM	6.4%	245	9	Moderate		
Early Education and Care	EEC	8.7%	38	5	High		
Elementary	ELEM	-18.6%	41	21	High		
Early Childhood Education							
Dev	ECED	-11.8%	27	17	High		
Special Education	SPED	-11.7%	27	16	High		
English	ENG	-58.8%	22	24	Low		
Environmental Science	ENSC	26.2%	1	1	Low		
Design	DES	-11.8%	33	18	Moderate		
Health Education	HE	9.2%	102	4	High		
Integrated Liberal Studies	ILS	-4.8%	19	14	Low		
Information Technology	IT	-3.4%	48	13	Moderate		
Management	MGT	10.8%	315	3	High		
Mobile Application Device	MAPD	-0.3%	4	12	High		
Nursing	NSG	-8.3%	323	15	High		
Pre-Nursing	PN	8.3%	17	6	-		
Politics & History	PH	-16. 4 %	29	19	Low		
Philosophy	PHIL	-130.0%	3	25	Low		
Psychology	PSY	6.0%	154	10	Moderate		
Sociology	SOC	7.6%	19	8	Low		
Visual Arts	VA	-28.0%	П	23	0		
	UND	12.5%	92	2	-		
	Totals	1.0%	1940.6				

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Contribution Analysis for Traditional Students by Major - V2

A. Sorted by 2017 Net Contribution

						Student Credit				Rank by 2017 Net
	Major		2017 Net	2047	Rank by	Hours	% Dist	Undergrad FTE	2017 Net Contribution per	Contribution per
	Code	Major Description	Contribution	2017 Margin	Margin	(SCH)	% DIST SCH	Ondergrad FIE	FTE	FTE
Item 1	MGT	Management	\$1,138,215	10.8%		10,090		315		3
2	CJ	Criminal Justice	\$604,943	7.6%		7,696				8
3	COM	Communication	\$553,633	6.4%	9	7,856				9
1	UND	Undecided	\$408,915	12.5%		2,873			\$4,437	2
5	PSY	Psychology	\$307,993	6.0%	10	4,987	8.0%		\$1,998	10
6	HE	Health	\$291,958	9.2%	4	3,302				5
7	EEC	Early Education and Care	\$121,601	8.7%	•	1,199			\$3,236	4
8	SOC	Sociology	\$48,428	7.6%		614			\$2,510	7
9	PN	Exploratory Health Professions	\$43,739	8.3%	6	533			\$2,628	6
10	ENSC	Environmental Science	\$10,073	26.2%	1	27	0.0%		\$11,192	1
11	ACNT	Accounting	\$2,589	0.4%	11	738			\$115	11
12	MAPD	Mobile Application Development	(\$476)	-0.3%	12	133	0.2%	4	(\$121)	12
13	ILS	Integrated Liberal Studies	(\$29,550)	-4.8%	14	642	1.0%	19	(\$1,548)	14
14	IT	Information Technology	(\$54,028)	-3.4%	13	1,545	2.5%	48	(\$1,123)	13
15	VA	Visual Arts	(\$93,164)	-28.0%	23	328	0.5%	11	(\$8,799)	23
16	SPED	Special Education	(\$96,073)	-11.7%	16	876	1.4%	27	(\$3,505)	16
17	ECED	Early Childhood Education	(\$97,677)	-11.8%	17	886	1.4%	27	(\$3,596)	17
18	PHIL	Philosophy	(\$131,317)	-130.0%	25	95	0.2%	3	(\$44,767)	25
19	DES	Design	(\$137,693)	-11.8%	18	1,038	1.7%	33	(\$4,193)	18
20	PH	Politics & History	(\$164,874)	-16.4%	19	909	1.5%	29	(\$5,741)	21
21	BCHM	Biochemistry	(\$168,695)	-22.5%	22	844	1.4%	25	(\$6,737)	22
22	ELEM	Elementary Education	(\$219,797)	-18.6%	21	1,341	2.2%	41	(\$5,346)	20
23	ENG	English	(\$418,399)	-58.8%	24	695	1.1%	22	(\$19,178)	24
24	BIOL	Biology	(\$421,387)	-17.2%	20	2,711	4.4%	82	(\$5,168)	19
25	NSG	Nursing	(\$853,879)	-8.3%	15	10,146	16.3%	323	(\$2,647)	15
Т	otals		\$645,078	1.0%		62,098		1,941	\$ 332	

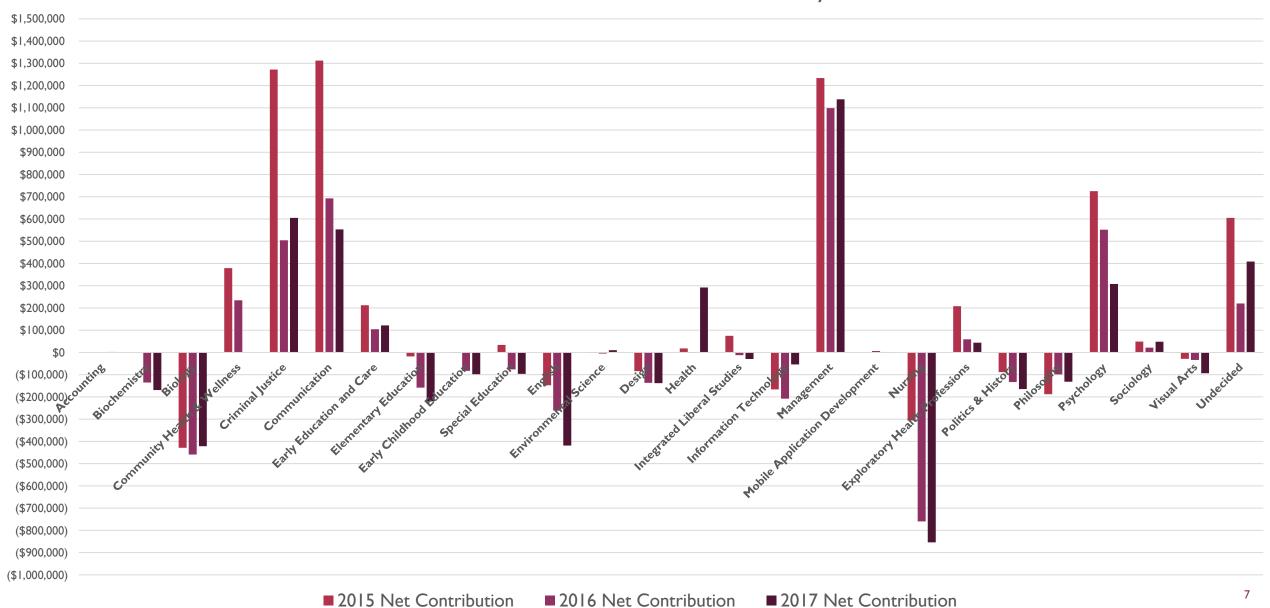
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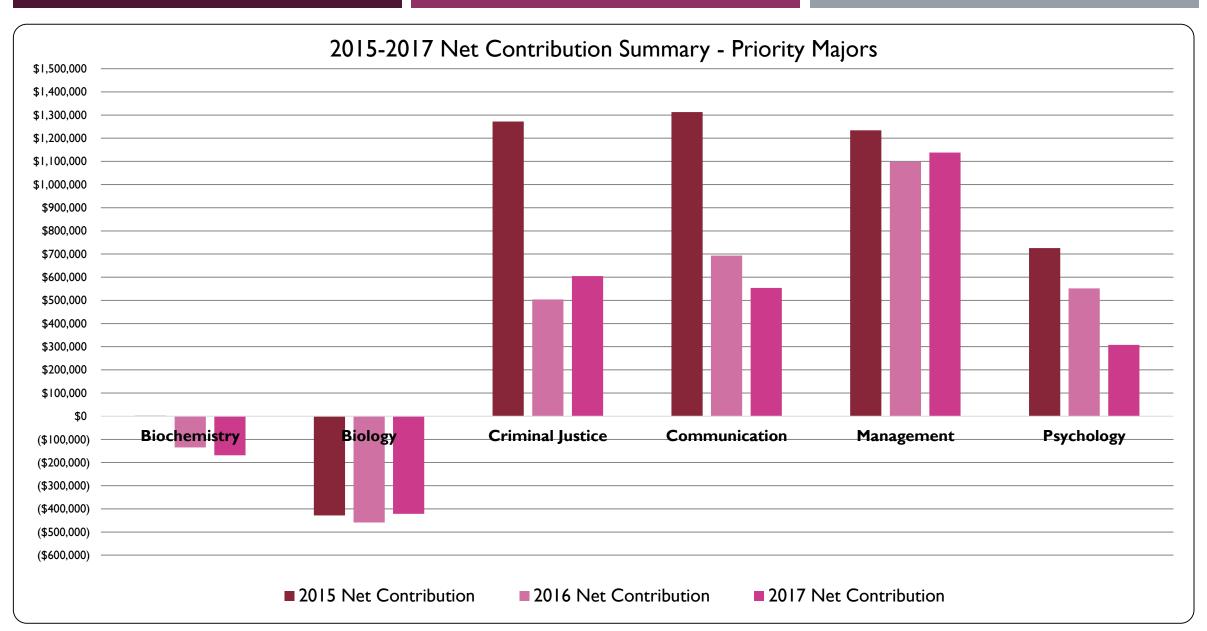
Contribution Analysis for Traditional Students by Major - V2

B. Sorted by 2017 Net Contribution per FTE

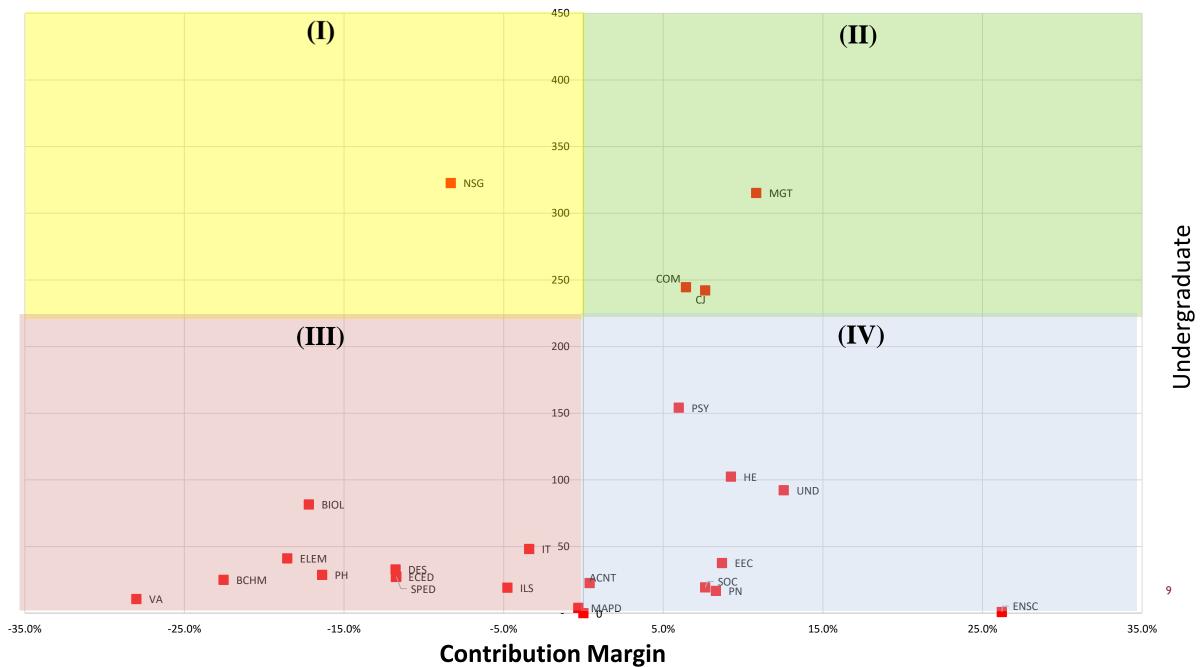
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9	COM	Communication	\$553,633	6.4%	9	7,856	12.7%	245	\$2,264	9
8	CJ	Criminal Justice	\$604,943	7.6%	7	7,696	12.4%	242	\$2,498	8
7	SOC	Sociology	\$48,428	7.6%	8	614	1.0%	19	\$2,510	7
6	PN	Exploratory Health Professions	\$43,739	8.3%	6	533	0.9%	17	\$2,628	6
5	HE	Health	\$291,958	9.2%	4	3,302	5.3%	102	\$3,230 \$2,851	5
3	EEC	Management Early Education and Care	\$1,138,215 \$121,601	8.7%	5 5	10,090 1,199	16.2%	315 38	\$3,236 \$3,236	3 4
2	UND MGT	Undecided	\$408,915	12.5% 10.8%	2 3	2,873	4.6% 16.2%	92 24 F	\$4,437 \$3,610	2
1	ENSC	Environmental Science	\$10,073	26.2%	1	27	0.0%	1	\$11,192	1
Item	Code	Major Description	Contribution	Margin	Margin	(SCH)	SCH		FTE	
	Major		2017 Net	2017	Rank by	Hours	% Dist	Undergrad FTE	Contribution per	FTE
						Credit			2017 Net	Rank by 2017 Ne Contribution per







2017 Program Portfolio Map: All Traditional FTE Enrollments/Contribution Margin

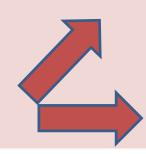


Portfolio Map – Strategic Postures

Cost Containment
Leverage Assets against New Market
Opportunities.
Expand Enrollment on Fixed Cost Base.

(III)

Hold and Maintain
Re-Design/Re-Position
Cost Containment
Divest



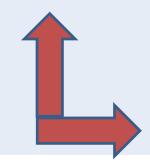
Hold and Maintain
Leverage position for new market
development.
Invest and Grow
Harvest and Invest elsewhere



(IV)

(II)

Invest for Growth (to II)
Aggressive Promotion
Aggressive Cost Containment



DIRECTIONAL (STRATEGIC) POSTURE

Cell I: Options and Considerations

- Directional Posture: Toward Cell II.
- Expand enrollment on a fixed cost base.
- Aggressive control of variable costs.
- Leverage assets against new market opportunities

Cell II: Options and Considerations

- Directional Posture: Hold, maintain, leverage position.
- Develop new markets for high value programs (but avoid cannibalization or over-extension.
- Invest and grow.

AND/OR

■ Harvest as cash cow to support programs in cell IV — <u>but</u> maintain position.

DIRECTIONAL (STRATEGIC) POSTURE (CONT'D)

Cell III: Options and Considerations

- <u>Directional Posture</u> Hold and maintain; Re-Design/Re-Position; Divest.
- Divest if alternative rationale/justification is lacking (alternative might include: legacy program status; role as a service course provider). See "Hold and Maintain" below.
- Shifts to Cell II and IV can be achieved in program re-design given market trends and/or in partnership with other programs: look for competitive and natural synergies.
- "Hold and Maintain" aggressive cost control of fixed and variable costs particularly for legacy programs or important service course provider 12 or offer potential for innovative inter-disciplinary programming.

DIRECTIONAL (STRATEGIC) POSTURE (CONT'D)

Cell IV: Options and Considerations

- Directional Posture Shift to Cell II particularly in the case of "High" and "Moderate" job outlook programs.
- Aggressive strategic investment warranted.
- Promotional strategies are critical to reach both existing and new markets.

AND/OR

Shift from "left to right" within Cell IV through aggressive cost containment. For example, a given major may not expect market driven demand leaving enrollment relatively flat. But, cost containment can enhance the net contribution.

WHERE DO NEW PROGRAMS FIT?

Potential new programs can and should be mapped in terms of potential to launch in either Cells III or IV. Programs in Cell IV should include an intentional multi-year plan for moving to Cell II.

Programs in Cell III should include an intentional multi-year plan for moving to Cell II or Cell IV.

TARGETED PROGRAMS: DIRECTION AND RATIONALE

Programs	New Student/ Goal*	Directional Posture	Rationale: Why target this program?
Accounting	6	Toward Cell II - increase contribution & enrollment	 Has quickly demonstrated growth Strong employment prospects Have capacity MSA will support recruitment (and retention)
Biology	15	Toward Cell IV; increase contribution, enrollment	 Leverage, SILC Faculty, Curriculum Linked to retention initiative Moderate employment prospects
Biochemistry	3	Toward Cell IV; increase contribution, enrollment	 Leverage, SILC Faculty, Curriculum Linked to retention initiative Moderate employment prospects
Communication	6	Hold and Maintain with targeted program growth	Moderate employment prospects
Criminal Justice	6	Hold and Maintain with targeted program growth	• Moderate employment prospects 15

TARGETED PROGRAMS: DIRECTION AND RATIONALE (CONT'D)

Programs	New Student/ Goal*	Directional Posture	Rationale: Why target this program?
Forensic Science (New)	25	Launch as Cell III with rapid shift to Cell IV	 New Program anticipated (2018- 2019)
			 Leverages SILC investment Bio/CJ
Software Design	6	Launch as Cell III with	 Have capacity; can readily expand
		rapid shift to Cell IV	 Among the fastest growing professions in
			US (BLS)
			• New Program (2017-2018)
M anagement	9	Hold and Maintain with	Newly accredited
		targeted program growth	 May regain FT to accommodate
			 Fastest growing profession in MA
Math Education	15	Launch as Cell III with	•New Program (2018-2019)
(New)		rapid shift to Cell IV	 Leverages assets in Education and
		•	Mathematics
Psychology	6	Toward Cell II - increase	• Have capacity; can readily expand
		contribution & enrollment	Moderate employment growth
Public Health	6	Toward Cell II	• Have capacity; can readily expand
			• High employment prospects

Projected Enrollments – New Students in Targeted Majors 2018-2021

Major	2017	2018 (baseline)	2019	2020	2021	Gain in New Students by 2021
Accounting	П	15	17	19	21	6
Biology	31	44	49	54	59	15
Biochemistry	8	12	13	14	15	3
Communication	57	60	62	64	66	6
Criminal Justice	71	75	77	79	81	6
Forensic Science	0	5	10	20	30	25
Management	82	100	103	106	109	9
Math Education	0	5	10	15	20	15
Psychology	52	55	57	59	61	6
Public Health/Community Health & Wellness	32	14	16	18	20	6
Software Design	П	П	13	15	17	6 17
TOTAL						97

Projected Enrollments – New Students in Targeted Majors 2018-2021

Major	2017	2018 (baseline)	2019	2020	2021	Gain in New Students by 2021	% Gain in Retention by 2021	Gain in Returning Students through Increased Retention by 2021
Accounting	11	15	17	19	21	6	8%	0
Biology	31	44	49	54	59	15	3%	23
Biochemistry	8	12	13	14	15	3	2%	0
Communication	57	60	62	64	66	6	3.4%	8
Criminal Justice	71	75	77	79	81	6	4.7%	5
Forensic Science	0	5	10	20	30	25	3.3%	27
Management	82	100	103	106	109	9	4%	10
Math Education	0	5	10	15	20	15	2%	19
Psychology	52	55	57	59	61	6	6%	0
Public Health/Community Health & Wellness	32	14	16	18	20	6	3%	24
Software Design	11	П	13	15	17	6	3%	25
TOTAL						97	7	14

IMPLEMENTATION ISSUES

- Mindful of capacity tipping points
- Be nimble and entrepreneurial AND risk conscious
- Develop templates for projecting proforma impacts of new programs
- Priorities
- Pacing
- Develop Strategic Posture Profiles (SPP) for all majors existing, new, proposed
- Develop detailed implementation plans for achieving goals per program

CURRENT STUDENT TO FACULTY RATIOS

FT Faculty Only

i i racuity Offig	
ACNT (2 FT faculty)	25:1
COM (8 FT faculty)	31:1
CJ (17 FT faculty)	14:1
MGT (6 FT faculty)	49:1
PSY (6 FT Faculty)	32:1
SD (3 FT faculty)	5:1
FT Faculty + SLs	
ACNT (2FT)	25:1
COM (8 FT + 6 SL)	18:1
CJ (17 FT + 8 SL)	10:1
MGT (6 FT+3 SL)	33:1
WIGT (0 FT+3 3L)	33.1
PSY (6 FT + 1 SL)	27:1
,	

PERSISTENCE AND GRADUATION

First Year Cohort (Fall Term Entering as First-Time Full-Time) Subgroups

	2nd Year Persistence Rate						6 Year Grad Rate						
	(%	(% of Ist year cohort returning for Fall Year 2)					(% of Ist year cohort completing before 6 yrs)						
Entering Cohort Year	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Fall 2016		Fall 2007	Fall 2008	Fall 2009	Fall 2010	Fall 2011		
Year Reported	2013	2014	2015	2016	2017		2013	2014	2015	2016	2017		
Major First Term ¹													
Biology	50%	50%	42%	79%	66%		75%	33%	29%	36%	13%		
Communication	75%	75%	69%	87%	71%		42%	58%	42%	51%	61%		
Community Health & Wellness	100%	70%	80%	70%	87%			31%	36%	29%	41%		
Criminal Justice	68%	69%	65%	70%	58%		49%	37%	46%	39%	47%		
Management	69%	75%	77%	66%	69%		42%	49%	40%	48%	51%		
Psychology	74%	60%	76%	46%	64%		39%	39%	33%	38%	39%		
Overall	70%	71%	69%	71%	68%		45%	45%	47%	48%	53%		

¹ Major at the end of the student's first term, not at admission.

²Shaded numbers are based on fewer than 10 first year students; blanks indicate no first year students.

^{3.} These numbers are based on an archived version of CWIS 1304.

^{4.} Study Abroad students included in 2nd Year retention rates per IPEDS clarification in 2016.